



# IMAGINE A WORLD OF LIVE REAL TIME VISIBILITY ANY TIME ON ANY DEVICE

## An introduction to VISION 20/20

Vision 20/20 is the new portal designed by Palletways to offer customers 100% live real time visibility services whenever, wherever and however you wish to access them. The previous portal was a multi-national award winning service beating DPD, BT, Virgin Media and Telefonica in many National and International awards. The new portal is a huge leap forwards in terms of technology use, with a highly innovative design that provides incredible service transparency for both you and your customers.

All new visibility services show the live progress of your consignments which are updated in real time offering a full overview of every consignments progress in your own dashboard. Your dashboard displays all delivery times, estimated times of arrival and any consignments at risk, together with our service level performance to you. These services can all be integrated and automated through your own IT systems. More details of these industry first Added Value Services and features are below.

### API

With our live API link service we can integrate our systems so you can import and export live consignment data in and out of the portal to your own IT software system removing duplication of processes, automating your systems and saving you valuable time and money.

### ADD

Add our track and trace features to your own website enabling your customers to track their goods on your website as if it was your own tracking system ensuring that your customer uses one service and helping them return to your own website again and again.

### APP

Download the new APP from the APP Store and monitor your consignments wherever you are on any device. You can also check our performance that minute, day, week, or month as well as benefit from many other service features that are now available via the Palletways APP.

### ETA

Send a free Estimated Time of Arrival to your customers by automated text or email. Simply tick the appropriate consignment box and these automated delivery notifications will notify your customer of the time they can expect their delivery to arrive from you.

### GPS

Live real time GPS vehicle tracking enables you to see consignment progress reports with estimated times of arrival for all of your deliveries at any time which removes the need for your staff to check the ETA of consignments by phone saving valuable time and money.

### T&T

All new track and trace services ensure that your consignment is tracked from the moment it leaves you through every stage of its journey. These new services include smartphone scanning, RF scanning and photographic image archway scanning at hubs.

### KPI

Monitor our performance in exactly the way you want when you want. Choose the performance measures that are important to you and your business and check them as often as you like. You can also automate KPI reports to your work desktop, mobile or tablet.

### BDA

Bespoke Data Analytics allow you to measure your own business trading profiles and sales trends by geographical area and order volumes. You set the areas for measurement and the rest is automated to check your peak periods, area sales and your sales staff.

### MOB

Smartphones and other devices enable you to upload photos, scan barcodes, sign for consignments, check your dashboard, place bookings Track and Trace deliveries, view KPI's, BDA's, ETA's, POD's, approve invoices and much more via your mobile phone.

### EPOD

All deliveries now have the full name, day, date and time electronically recorded at the time of delivery together with signature capture, QR code or barcode confirmation delivery scan which are uploaded to your portal in live real time, every time, in a matter of seconds.

### POD

When drivers return to their relevant local depot, the original Proof of Delivery image is scanned up to your portal and placed against the relevant consignment. This is all achieved by 2000 hours daily ready for you to check your customer POD's at your convenience.

### WEB

The new Vision 20/20 online portal service is now being rolled out to all customers together with new passwords that can only be accessed by using the new APP available or the My SLI log in service which is accessible on every page of the new Systematic website - [www.sli.co](http://www.sli.co)

UNLOCK YOUR WORLD OF LIVE REAL TIME VISIBILITY TODAY